

TrüNorth provides the most comprehensive heavy and medium duty limited truck warranty protection in North America:

- ► TrüNorth Customer Service Specialists provide on boarding assistance to every warranty customer
- ► TrüNorth Claims Specialists manage the repair process ensuring the work gets done correctly
- ► TrüNorth puts protection and piece of mind at your fingertips 24/7 with the industry's only mobile App for iOS and Android devices

TrüNorth Heavy Duty Trucks: All-Inclusive

Vehicle model age must be 7 years from current year or newer Vehicle must have less than 700,000 miles (on both, odometer and ECM) clean ECM readout

Term: Time/Miles	Engine, Transmission, Differentials Plus Turbo and Aftertreatment Packages**	
6 mos/50,000	\$1,499	
12 mos/125,000	\$2,999	
24 mos/250,000	\$3,699	
36 mos/Up to 1,250,000*	\$4,499	
48 mos/Up to 1,250,000*	\$5,499	

TrüNorth Medium Duty Trucks: All-Inclusive

Vehicle model age must be 7 years from current year or newer Vehicle must have less than 350,000 miles (on both, odometer and ECM) clean ECM readout High mileage surcharge: +250,000 miles: \$350

Term: Time/hrs unlimited miles	Engine, Transmission, Differentials Plus Turbo and Aftertreatment Packages**
6 mos/1,000 hrs	\$1,299
12 mos/2,250 hrs	\$2,699
24 mos/4,500 hrs	\$3,499
36 mos/6,750 hrs	\$4,299

 $[\]mbox{\ensuremath{^{\star}}}\mbox{\ensuremath{Vehicle}}$ must have less than 700,000 miles (on both, odometer and ECM to qualify)

TrüTow™ Roadside Assistance Program: Heavy duty plans \$200 ONLY Available on 12 Month and Longer Terms. MUST be purchased at time of Warranty Sale. TrüTow™ Roadside Assistance Program is included on all medium duty plans of 12 months or longer.



Limited warranty is only available on select items sold at Ritchie Bros. auctions. Refer to our website or your auction listing catalog to see which items qualify.



^{**}Turbo Package Coverage includes: Turbocharger(s), Engine Fuel Injectors, Water Pump, Fuel Pump, & ECM AND Aftertreatment Package Coverage includes: DPF, EGR(s), SCR, Doser Valve, DEF, DOC & BPV Systems (See Warranty Agreement for Additional Details). Deductible of \$300 USD per claim





Heavy duty price breakdown	6 mo/ 50K miles	12 mo/ 125K miles	24 mo/ 250K miles
Cost per miles	\$.03	\$.02	\$.01
Cost per day	\$8.21	\$8.22	\$5.06

Example of Failure Type	Typical Repair Cost	
Timing gear	\$7,000-\$16,000	
Transmission	\$2,000-\$7,500	
Turbo charger(s)	\$2,000-\$6,000	
Piston	\$6,500-\$17,000	

Three ways to purchase a warranty for your truck:

- Ask at the auction registration counter
- ► Contact a Ritchie Bros. representative by email at vas@rbauction.com
- Finance your purchase with Ritchie Bros. Financial Services and ask for your warranty to be included in your monthly payments. Call 1.855.331.5762 or visit rbauction.com/financing. With Ritchie Bros. Financial Services no-obligation financing pre-approval, the cost of an warranty can be included in your monthly payment.

Covered components:

ENGINE

Internally lubricated parts limited to:

- Bearings
- Cam Followers
- Cam Shaft / Bearings
- Connecting Rods / Bearings
- Constant Velocity Valve
- Crankshaft
- Hydraulic Lifters
- Intake/ Exhaust Valves / Guides
- Main Thrust Washers
- Oil Pan, Cooler, Housing, Oil Pump Housing
- Oil Pump Gears, Pick Up Screen / Tube / Relief Spring / Valves
- Pistons, Piston Rings, Cooling Jets, Pushrods, Rocker Arms, Shafts
- Timing Chain / Gears / Tensioners / Cover
- Valve Keepers (Locks) / Retainers/ Springs / Cover / Wrist Pins
- Exhaust Manifold, Flywheel Housing, Intake Manifold, Thermostat Housing, Vibration Dampener
- Engine Block, Cylinder Liners / Heads are covered <u>ONLY</u> if damaged by a covered component
- No seals, O-Rings or Gaskets are covered

TRANSMISSION

Internally lubricated parts limited to:

- Bands
- Oil pump
- Bearings
- Shafts
- BlockersBushings
- Shift ForksSynchronizers
- Drums
- Thrust Washers
- Gear Sets
- Torque Converter
- Governor
- Valve Body
- Power take off (class 3-7 only)
- Transmission Case <u>ONLY</u> covered if damaged by a covered component

AFTERTREATMENT PACKAGE

- DPF Filter (Only)
- EGR Valve(s)
- Cooler, Cooler Lines
- Doser Valve: Cylinder Valve, Elbow, Fitting, O-Rings, Plunge, Transducer, & Tube
- SCR: Catalyst, Doser Connectors, Injection System
- DOC, DEF, & BPV Systems
- Includes sensors for all internal Aftertreatment Systems

DIFFERENTIALS

Internally lubricated parts limited to:

- Axle Shafts
- Bearings / Bushings / Carrier Case
- Gears Sets
- Limited Slip Clutch Pack
- Power Divider, Bearings, Gears, Shafts, & Shift Fork
- The Differential Housing is covered <u>ONLY</u> if damaged by a covered component

TURBO PACKAGE

Internally lubricated parts limited to:

- Turbo(s) Include: Bearings, Variable Vane Assembly, Turbine, Shaft/Housing
- Fuel Injectors Includes: Injectors / Hard Lines / Pump
- Fuel Pump(s) I Intake Manifold
- Water Pump Includes: Bearings, Housing, Impeller, Seals & Water Manifold
- ECM Unit

Claim limits apply. See Limited Warranty Agreement for specific terms and coverage limits

